



2025 年 12 月 5 日

致: 貴客戶

澳門門市之服務安排

為進一步優化營運、減少碳足跡，並確保更可持續的未來，同時繼續為您提供 Hilti 一貫的高品質服務，自 **2026 年 1 月 1 日起**，所有產品及維修取件與送件將由專屬物流服務商直接安排及配送。我們駐澳門的銷售團隊及技術支援部門會繼續為您服務，如有任何需要，請聯絡您的專屬客戶經理。

您仍可透過 Hilti 網上商店 www.hilti.com.hk，享受更快捷、更便利的購物體驗：

- 隨時瀏覽及訂購產品
- 即時存取技術資訊及產品細節
- 輕鬆追蹤訂單並管理帳戶

此外，我們的 **客戶服務熱線：00800 8228 8118（免費）**、電郵：hksales@hilti.com，以及您的專屬客戶經理，將隨時準備協助您解答任何疑問或提供支援。我們始終致力於為您提供 Hilti 一貫的高品質解決方案及卓越服務。感謝您的理解與支持。我們期待繼續滿足您的業務需求，並透過 Hilti 網上商店為您帶來更多便利。立即登入 Hilti 網上平台，體驗更高便利，掌握最新優惠與消息！

喜利得網站指南



澳門訂單處理及維修安排

訂貨截單日期	截單時間	最早送貨日期
星期一至五	中午 12 時	下一個工作天
星期五	下午 5 時	不含化學品之訂單：星期一（非工作天除外）

* 星期五中午 12 時後含化學品之訂單及星期六之訂單將於星期二送貨

維修截單日期	截單時間	運輸最早取件日期
星期一至五	中午12時	下一個工作天

*請瀏覽 [喜利得工具服務 - HILTI 香港](#) 以了解更多工具服務詳情，有關 Fleet Management 工具服務可聯絡我們的客戶經理及客戶服務部。

喜利得(香港)有限公司

Hilti (Hong Kong) Limited

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www.hilti.com.hk



5 December 2025

Dear Valued Customer,

Macau Hilti Store Service Update

To further optimize our operations, reduce our carbon footprint, and ensure a more sustainable future—while continuing to deliver Hilti’s high-quality services—please note that starting **January 1, 2026**, all Product Purchases and Repair Pick-up/Delivery will be arranged and handled by our dedicated logistics service provider. Our sales team and technical support department based in Macau will continue to serve you. If you need any assistance, please contact your dedicated account manager.

You can still enjoy a faster and more convenient shopping experience through the **Hilti Online Store** (www.hilti.com.hk):

- Browse and order products anytime
- Access technical information and product details instantly
- Track your orders and manage your account with ease

In addition, our **Customer Service Hotline: 00800 8228 8118 (toll-free)**, email: hksales@hilti.com, and your dedicated account manager are always ready to assist with any inquiries or support you may need. We remain committed to providing Hilti’s trusted solutions and exceptional service.

Thank you for your understanding and partnership. We look forward to continuing to support your business needs—now with even greater convenience through Hilti Online.

Log in now to experience enhanced convenience and stay updated on the latest offers and news!

Hilti Online Guide



Macau Order Processing and Repair Arrangement

Order Cut-off Day	Cut-off Time	Earliest Delivery Date
Monday to Friday	12:00 noon	Next working day
Friday	5:00 pm	Orders without chemicals: Monday (excluding non-working days)

* Orders containing chemicals placed after 12:00 noon on Friday and orders placed on Saturday will be delivered on Tuesday.

Repair Cut-off Day	Cut-off Time	Earliest Pickup Date
Monday to Friday	12:00 noon	Next working day

*Please visit [Hilti Tool Service – Hilti HK](#) for more details on tool services. For Fleet Management tool services, please contact your account manager or our Customer Service team.

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