




Service Details					Freight charges			
	Weight Limit	Order before	Deliver By	Service Information	PAYG HOL	PAYG Others	SMART Standard ³	SMART Premium ³
Standard Services								
Saver Delivery ¹	<1000kg	2:30 PM	4 days 6:00 PM	4 days in Sydney, Melbourne, Brisbane, and Gold Coast * 5-9 days for other locations	\$15	\$25	✓	✓
Standard Delivery ¹	0-3kg	2:30 PM	Next day 4:00 PM	Next day in Sydney, Melbourne, Brisbane, and Gold Coast * 2-5 days for other locations	\$20	\$30	✓	✓
Standard Delivery ¹	>3-100kg	2:30 PM	Next day 4:00 PM	Next day in Sydney, Melbourne, Brisbane, and Gold Coast * 2-5 days for other locations	\$30	\$55	✓	✓
Standard Delivery ¹	>100-1000kg	2:30 PM	Next day 4:00 PM	Next day in Sydney, Melbourne, Brisbane, and Gold Coast * 2-5 days for other locations	\$100	\$150	✓	✓
Standard Delivery ¹	>1000kg	2:30 PM	Next day 4:00 PM	Next day in Sydney, Melbourne, Brisbane, and Gold Coast * 2-5 days for other locations	Quote ⁴	Quote ⁴	Quote ⁴	✓
Fleet Delivery ²	N/A	2:30 PM	Next day 4:00 PM	Next day in Sydney, Melbourne, Brisbane, and Gold Coast * 2-4 days for big fleet or other locations	✓	✓	✓	✓
Repair (Outside no-cost Warranty)	Per Tool	2:30 PM		1-7 days subject to location	\$49	\$49	\$49	\$49
Advance Services								
 Same Day Delivery	<100kg	10:30 AM	Same day 4:00 PM	Same day in Sydney	N/A	\$90	\$90	\$90
 Click & Collect	<1000kg		Next Day	Available at Hilti Stores only. Pick up will be 1 hour from delivery confirmation	✓	✓	✓	✓
 Warehouse pickup	<1000kg	12:00 PM	Same day 3:30 PM	Self-collection opens from 8:00 AM to 3:30 PM Targeted turnaround time is minimum 2 hours from order confirmation	N/A	✓	✓	✓
1.Deliveries to remote locations may take longer; 2.Big fleet deliveries may take longer; 3.Freight Subscription: Contact Account Manager for Eligibility Criteria; 4.Initial \$250 min charge applies, Customer Care team will contact you if this changes depending on total weight								