



30 July 2026

Exclusive Online Ordering Benefits and Updated Collection Service Charges Effective 8th August 2026

Dear Valued Customer,

At Hilti, we are continuously enhancing our ordering and fulfilment services to provide you with greater convenience, flexibility and transparency.

To encourage a faster and more convenient self-service ordering experience, we are introducing a **limited-time preferential Order Handling Charge for orders placed through the Hilti Online (HOL) website or Hilti Shop App**. At the same time, a standard service charge will apply to selected pick-up services to support the continued provision of these flexible collection options.

The following Order Handling Charge will take effect from **8 August 2026**:

1. Limited-Time Hilti Online Benefits

Service / Channel	Preferential Order Handling Charge
Standard Next Day orders placed through HOL website or Hilti Shop App ¹	HKD 188 per order
Paid Repair orders placed through HOL website or Hilti Shop App ¹	HKD 188 per charged repair order

2. Pick-up Order Handling Charge

Service / Channel	Service Charge
SF Express Pick-up Point orders (PUDO) ²	HKD 58 per order
Hilti Store Tai Kok Tsui pickup orders ³	HKD 58 per order

¹ The temporary Fuel Surcharge of HKD 50 will remain in effect until further notice.

² Weight limit: 20 kg. PUDO service is not applicable to explosives, chemical products, or long items.

³ Orders purchased directly at Hilti Store are not included.

For standard orders placed through other channels, the existing Order Handling Charge of 1% of the order value (minimum HKD 228, maximum of HKD 408) remains unchanged.

All applicable charges will be reflected in your order and invoice records. Existing service conditions, product restrictions and other applicable terms will remain unchanged unless otherwise stated.

For the latest Order Handling Charge details, please contact your Hilti Account Manager or visit our website: www.hilti.com.hk and refer to the [Logistics Service Catalogue](#) from 8 August 2026.

Make the switch to Hilti Online

Act now and enjoy the convenience and exclusive benefits of online ordering with our limited-time offer! Click [here](#) to explore the features of the **Hilti Shop App**.

Yours sincerely,

Joyce Liu
Head of Logistics
Hilti Hong Kong

Download the Hilti Shop App	
IOS – App Store	Android – Google Play



親愛的客戶：

網上訂購專享優惠及取貨服務收費更新

2026 年 8 月 8 日生效

喜利得一直致力提升訂購及物流服務，為您帶來更方便、更靈活及更透明的服務體驗。為鼓勵客戶享用更快捷便利的自助訂購服務，我們現推出 **限時網上訂購優惠**，凡透過 **Hilti Online (HOL) 網站** 或 **Hilti Shop App** 下單，即可享有 **優惠訂單處理費**。同時，為持續提供靈活的取貨選擇，部分取貨服務將收取標準服務費。

以下訂單處理費將於 **2026 年 8 月 8 日** 起生效：

1. 限時 Hilti Online 網上訂購優惠

服務／渠道	優惠訂單處理費
透過 HOL 網站 或 Hilti Shop App 提交的標準翌日送貨訂單 ¹	每張訂單港幣 188 元
透過 HOL 網站 或 Hilti Shop App 提交的付費維修訂單 ¹	每張付費維修訂單港幣 188 元

2. 取貨服務收費

服務／渠道	服務費
順豐提貨點自取訂單 (PUDO) ²	每張訂單港幣 58 元
喜利得大角咀門市提貨訂單 ³	每張訂單港幣 58 元

¹ 臨時燃油附加費港幣 50 元將繼續生效，直至另行通知。

² 重量上限為 20 公斤。PUDO 自提服務不適用於火藥、化學產品，危險品（例如：電池）和 超長貨物。

³ 不包括於喜利得門市即場購買的訂單。

透過其他渠道提交的標準訂單，其現行訂單處理費將維持不變，即按訂單金額的 **1%** 收取（最低港幣 228 元，最高港幣 408 元）。

相關收費將於您的訂單及發票記錄中列明。除另有說明外，現有服務條款、產品限制及其他適用條款均維持不變。

如欲了解最新訂單處理費詳情，請聯絡您的客戶經理，或於 2026 年 8 月 8 日起瀏覽我們的網站 www.hilti.com.hk，並參閱 [配送服務目錄](#)。

把握限時網上訂購優惠，盡享網上訂購的便利與優惠！[按此](#) 了解更多 **Hilti Shop App** 的功能。

順祝 商祺！

立即下載 Hilti Shop App	
IOS – App Store	Android – Google Play
	



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物流總監
喜利得 (香港) 有限公司
2026 年 7 月 30 日